

# Solution overview for COLLECTIONS

COLLECTIONS SYSTEM

HD™ 2.0 | Collections®

## IMPACT® HD™ 2.0 | Collections® Recovery System

HD 2.0 | Collections is designed to help you better manage your workflow & allow your collections unit to process accounts faster and more efficiently. Its scalability is designed to effortlessly manage billions of debtor accounts and support thousands of agents.

**Debt collections :** recovery made simple with predictive analytics & recovery workflows that keep a pulse on collections.

### SOLUTIONS

- Advanced visual workflows
- Consumer facing portals
- Analytics & dashboards
- Real-time account updates
- Document Management System
- Account linking and consolidation
- Dynamic Payment Arrangement Engine
- Portfolio / Investor tracking
- Financial regulatory compliance
- Real-time compliance breach prevention
- Auto calculated funding payables
- Automated transaction posting workflows

### BENEFITS

- Highly intuitive & customizable interface
- Agile access to all functions of the system
- Visually appealing “app-like” system
- Logically designed & crafted UIs
- Document access and management
- Visio like drag and drop workflow designer
- Comprehensive report writer
- Schedule reports automatically
- Detailed histories and audit trails
- Unparalleled user task automation
- Accommodates user-defined data
- Fully customizable user-defined windows with custom data fields
- Client or portfolio customizable fields
- User-defined data grids
- No coding or programming required